Requirement tools:

1. Persona
2. Use case
3. Wire frame
4. Story Board
5. Mock up

Persona:

Fictional representation for a group or class of users. Persona has name, photo, back story, improving communications, force deeper thinking.

High level use case:

* What the user needs to do
* One use case per user class & activity.
* Personas are the actors, use cases are the play.

Wire frame:

* Block representation of the user interface.
* Intentionally not sophisticated.
* Useful for identifying missing requirements

Tools: Powerpoint

Visio

Balsamiq

Story board:

* Improves user experience design
* Collection of wireframes designed to show lines of action.

User Experience:

How the user experiences the solution

More about the arrows and boxes.

Estimate the risk.

Prototype:

Disposable, evaluative, spike

Stakeholders:

Person ,group or an organization that is effected by the project or it’s outcome or can influence it.

Operating environment:

Mutual respect: Every member of the team is a necessary part of whole, open dialog about what is need.

Defining lexicon: The vocabulary of a particular language, field, social class etc.,

Shared responsibility:

Business analyst – responsible for eliciting requirements.

Business owner - Responsible for making their needs known.

The cost of change:

Requirements aren’t unchanging but the changes are changing…

The sooner the changes are discovered the cheaper